

swissôtel BÜYÜK EFES
İZMİR

COVID-19 PRECAUTIONS



A man and a woman are standing by a window, looking out. The man is on the left, wearing a light blue button-down shirt, and the woman is on the right, wearing a white floral dress. They are both smiling and looking towards the right. The background is a bright, sunny outdoor scene with a blue sky and some greenery. The image is partially covered by a dark grey semi-circle on the left side, which contains text and decorative patterns.

MOVING
FORWARD,
SAFELY
TOGETHER.

As the Swissôtel Büyük Efes Family,
we continue to work with great
dedication so that our guests can feel not
only safe but also good again.

[Please click](#) to watch Swissôtel Büyük Efes
COVID Precaution movie.



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WELCOMING
GUESTS

- Protective plexiglass shields are placed between guests and personnel at reception desks.
- During the check-in process, guests are asked whether they are exhibiting any symptoms other than fever, which provides another layer of disease control. The guests are then informed in writing about the hygiene practices of and precautions taken at the hotel.
- Cross-contamination measures have been taken at reception desks for each surface the guest may come into contact with. Additionally, POS devices are disinfected after each use. There is also a dirty/clean distinction for pencils, and a box has been provided for hotel key cards, which must be left inside.

WELCOMING GUESTS



- A protective kit, which includes a disinfectant, masks and gloves, is provided upon request.
- Guests can enjoy their stay without having to visit the reception desk thanks to services such as contactless payment, online check-in, and swift check-out.
- Additional hygiene and sanitation measures are taken for the vehicles that are used to transport guests. The vehicles are audited by the company providing them. High-contact surfaces are disinfected before and after each guest use. A face mask and a disinfectant are provided in the vehicle upon request.

WELCOMING GUESTS



WELCOMING GUESTS



The background is split into two main sections: a white section on the left and a dark grey section on the right. A large red circle is positioned in the center, overlapping both sections. The white section features a pattern of concentric circles of dots and a larger geometric star-like shape. The dark grey section features a pattern of concentric circles of dots and a larger geometric star-like shape, similar to the one in the white section but in a darker shade.

GUESTS ROOMS

GUESTS ROOMS

- Materials in all rooms have been restricted to bare essentials.
- The items in the rooms were replaced with disposable alternatives (Menu, information cards, etc.).
- The cleaning plans of all guest rooms have been updated, and high-contact surfaces are disinfected frequently.
- Surfaces are periodically disinfected with ULV technology using hydrogen peroxide.



GUESTS ROOMS





COMMON AREAS



COMMON AREAS

- Social distancing signs and warnings have been installed in all common areas and areas that may have high footfall.
- Disinfectants are available at all entrances. Guests, personnel, and visitors are required to undergo temperature screenings before entering our hotel.
- The cleaning plans of all general areas have been updated, and high-contact surfaces are disinfected frequently.

COMMON AREAS





MEETINGS & EVENTS

The terraces of Swissôtel Büyük Efes, located in the city center and surrounded by nature as it also stands out as one of the symbols of beautiful Izmir, are at your service so that you can enjoy fresh air.

Our spacious and secluded gardens, which we have rearranged in line with the social distancing and hygiene rules for special events, are also at your disposal to host your most special day with the quality, comfort and assurance of Swissôtel Büyük Efes.

MEETINGS & EVENTS



We also implement the ALLSAFE protocol of Swissôtel Büyük Efes at the Büyük Efes Convention Center, which stands out with its proximity to Izmir's dynamic business and shopping areas and can host all kinds of events.

Thanks to the measures we have taken in all areas of the facility, which houses many meeting and conference rooms as well as ballrooms, we continue to host you safely in a healthy environment.

MEETINGS & EVENTS



MEETINGS & EVENTS



The background features a dark grey field with intricate, light grey geometric patterns, including concentric circles and star-like shapes. A large, solid orange circle is positioned on the left side, partially overlapping a white area. The text is centered within this orange circle.

RESTAURANTS,
BARS &
KITCHENS



RESTAURANTS,
BARS &
KITCHENS

- Social distancing signs and warnings have been installed at the entrance points of all restaurants and bars.
- Disinfectants and masks are supplied upon request.
- At each table, a disinfectant wipe, a disposable placemat and disposable cutlery (Such as salt / pepper shaker, fork and spoon) are provided, all of which feature a warning label.
- High-contact surfaces are disinfected before and after each guest.



RESTAURANTS, BARS & KITCHENS

- Services are provided by trained personnel using face masks, visors, and gloves. In the preparation phase of meals and presentations, kitchen staff take similar precautions with the use of face masks, visors, and gloves.
- Plexiglass is used to prevent visitor contact during buffet presentations.
- HACCP food safety principles are strictly applied in the kitchen.
- The cleaning plans of all general areas have been updated, and high-contact surfaces are frequently disinfected with alcohol-based disinfectants.

RESTAURANTS,
BARS &
KITCHENS





pürovel
spa & sport



pürovel
spa & sport

- Materials in all areas of Pürovel Spa & Sport have been restricted to the bare essentials.
- The items offered to guests were replaced with disposable alternatives (Bath gloves, shower cap, shampoo, shower gel, etc.).
- The cleaning plans of Pürovel Spa & Sport have been updated, and high-contact surfaces are disinfected frequently.
- Surfaces are periodically disinfected with ULV technology using hydrogen peroxide.



pürovel
spa & sport



The image features a large teal circle in the center-left, containing the text 'TECHNICAL AREAS' in white, uppercase, sans-serif font. The background is split into two main sections: a white section on the left and a dark gray section on the right. Both sections are decorated with intricate, repeating geometric patterns of dots and stylized floral or star shapes. The teal circle overlaps the white section on its left and the dark gray section on its right.

TECHNICAL AREAS



TECHNICAL AREAS

- The maintenance and inspection of machinery and equipment throughout the hotel are carried out by authorized organizations.
- Ventilation is provided as 100-percent fresh air circulates throughout the hotel. Ventilation units are ozone-cleaned to ensure 100-percent fresh air circulation.

TECHNICAL AREAS

- The swimming pool is regularly checked for its chlorine levels. Similarly, the measurements and analyses of water used in cooking spaces are controlled by a competent authority.
- The maintenance and disinfection of air conditioning units are carried out according to cleaning plans.
- Special procedures are applied for room maintenance.





PURCHASE PROCESS



PURCHASE PROCESS

- All suppliers are subject to temperature testing.
- All procurement spaces have social distancing signs.
- Food safety checks are provided before suppliers are admitted.
- The outer packaging of food products is left outside the hotel, and products are taken into the hotel after being subjected to disinfection.

The background is a dark gray gradient. On the left, a large white circle is partially visible. In the center, a medium-sized gray circle contains the text. The background is decorated with various geometric patterns: concentric circles of dots, star-like shapes formed by dots, and larger floral or mandala-like designs. Some of these patterns are in a lighter gray, while others are in a darker gray, creating a subtle texture.

TEAM MEMBERS



TEAM MEMBERS

- Social distancing signs, instructions and disinfectants are available in all personnel areas.
- Disposable materials are provided to the staff cafeteria. Food is served by the cafeteria attendant.
- All team members have received training on COVID-19 hygiene materials, personal protective equipment usage, hand washing, and emergency response.



CERTIFICATES

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